Trico Business Express & Trico Treasury Center System Requirements

Compatible software configurations and versions are required to use Trico Business Express and Trico Treasury Center.

Browsers

NOTE: Internet Explorer (Version 11) announced end-of-support (e.g., updates or patches) in June 2022.

Below is a list of supported browsers:

- Microsoft Edge (Any version currently supported by Microsoft)
- Mozilla Firefox (Version 95+)
- Google Chrome (Version 96+)
- Apple Safari browser is not officially supported; however, there are no known issues with the most recent version of Safari

Trico Secure Browser

- Any general-purpose client versions of Microsoft Windows (Home, Pro, Enterprise) or Apple macOS still supported by and receiving security updates from the vendor
 - o For Windows, any 32-bit or 64-bit x86 compatible processor from Intel or AMD supported by the operating system
 - For macOS, any supported 64-bit x86 compatible Intel processor, or an Apple Silicon (M1, M2, etc.) processor when used with Rosetta 2 or later
- A physical computer local to the user and accessed directly by the user
- A local user profile
- For Windows, a PS/2 or HID type keyboard device
- Trico Secure Browser does not function in the following platforms or configurations:
 - Windows Server, Windows Phone/Mobile, or special-purpose client versions of Windows (S, K, KN, IoT)
 - o Windows on ARM processors (some Microsoft Surface Pro models, for example)
 - o Virtual, thin-client, or cloud desktop systems, especially those utilizing snapshots or restore points
 - Any computer being accessed remotely (using a remote desktop type connection, for example)
 - o User profiles on network locations or cloud services or otherwise utilizing Folder Redirection
 - o Networks utilizing TLS inspection
 - Any security software utilizing Device Control technology
 - o Anti-keylogging modules from SafeNet (used by default with FedLine) or StrikeForce Technologies

Windows Operating Systems

NOTE: As of Nov 29, 2021, Trico Secure Browser does not support Windows 11.

Windows 8, 8.1, and 10 (Secure Browser or Desktop) are compatible:

- Dual core 2 GHz or more microprocessor
- 4GB of RAM (8GB recommended)
- 16 GB (32bit) or 20 GB (64bit) of Hard Drive space (minimum)

Mac Operating Systems

10.14 Mojave, 10.15 Catalina, 11.6.1 Big Sur-Intel chip and M1 chip (Trico Secure Browser or Desktop).

Mobile or Native Apps

- Apple iPads and iPhones running iOS 13 or newer
- Android phones and tablets running Android 7 or newer



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